

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES**  
**Bilaspur, Himachal Pradesh**

No. AIIMS-BLS/(G)/2024/NIQ/

Dated: 18/09/2024

**NOTICE INVITING QUOTATIONS FOR SUPPLY OF BACKUP INTERNET  
LEASED LINE (100MBPS)**

Password protected quotations are invited (Technical and Financial bids in separate files) from reputed, experienced and financially sound agencies with licences for Internet Service provider (ISP) for supply of backup leased line of 100Mbps at AIIMS Bilaspur (H.P.). "Technical and Financial Bid for Supply of Backup Leased Line" should be submitted by post or by hand before ~~26-09-2024~~<sup>26/09/2024</sup> up to 05:00 P.M in separate PDF files and files to be named as "Technical bid" and "Financial bid" separately. The bid documents will be opened in the presence of parties or their authorized representatives on ~~27-09-2024~~<sup>27/09/2024</sup> at 04.00 P.M in the office of the chairperson local purchase committee. Financial bids will be opened only for the bidders, whose Technical Bids have been found to be acceptable.

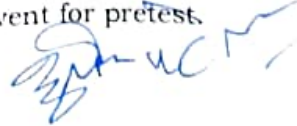
**The parties willing to participate in the tender should fulfil following conditions:-**

1. The agency should have valid licence of Internet Service Provider licence from the DoT.
2. Agency shall have minimum two similar work experience of supply of 100Mbps leased line to Govt offices or educational institutes in last 2 years and shall submit work orders to that effect.
3. The bidder should not have been declared blacklisted by PSUs/Govt. Organizations.
4. The agency should have at least a turnover of not less than 1 Lacs per annum during the last three financial years.
5. Should have a valid PAN and GST registration.
6. Bidder is required to forward the documents required in Technical bid duly self-certified, stamped and paginated, incomplete documents liable to be rejected without assigning any reason.
7. The bidder should sign and stamp each page of quotation document as a token of acceptance of the terms & conditions contained therein and submit the same along with the bid.
8. All the documents should be paginated with index giving all the details with page numbers.

**GENERAL TERMS AND CONDITIONS**

1. Supply will be F.O.R. at AIIMS-Bilaspur
2. The firm shall not assign or sublet the work/job or any part of it to any other firm.
3. Billing will be in the name of Executive Director, AIIMS-Bilaspur. Payment will be made after the services have been received satisfactorily & accepted. No advance payment will be made at any stage.
4. Taxes at other government levies will be paid extra as applicable.
5. The payment shall be made for the day of the event only. No payment shall be made for the day prior to the event for pretest.

June 28







6. Venue for quotation opening shall be in conference hall of Procurement & Stores Department, Academic Block, AIIMS Bilaspur, Kothipura, Bilaspur, Himachal Pradesh PIN- 174001.
7. For any query regarding NIQ you can email to [storeofficer@aiimsbilaspur.edu.in](mailto:storeofficer@aiimsbilaspur.edu.in).

#### **EARNEST MONEY DEPOSIT**

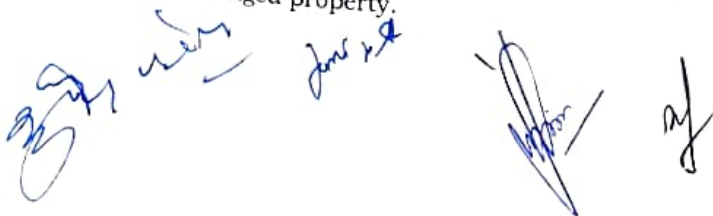
- a. Applicant, is required to submit Earnest Money Deposit (EMD) of ₹ 1,500/- (In words Rupees One Thousand Five Hundred only) in the form of DD/ FDR drawn in favour of **Executive Director, AIIMS Bilaspur, H.P.** payable at Bilaspur, H.P. along with his proposal. EMD submitted by any other mode will be rejected.
- b. The EMD is to remain valid for a period of 30 days beyond the proposal validity period (Proposal validity period is 90 days from the opening date of the proposal). In case the Tender Process takes longer than 90 days beyond the proposal validity period, the successful Applicant will submit a fresh EMD before the expiry of earlier instrument through which the EMD was furnished.
- c. Applicants exempted from the submission of EMD, etc. as per Govt. of India (GoI) directives must submit certified copy of GoI's authority for such exemption in lieu of EMD, along with his proposal documents. Non- submission of Exemption Certificate will lead to disqualification of the proposal.
- d. EMD of unsuccessful applicants will be returned within 15 days of the completion of proposal evaluation process. However, no interest shall be paid on the EMD by the Institute.
- e. EMD of an applicant will be forfeited if the applicant withdraws or amends its proposal or impairs or derogates from the proposal in any respect within the period of validity of its proposal i.e., 90 days from the opening date of the proposal.
- f. EMD of the successful applicant shall be liable to be forfeited if applicant does not sign the agreement within 15 days of the receipt of the Letter of Intent.

#### **SECURITY DEPOSIT** (applicable only to successful Applicant):

- a. The successful Applicant shall be required to furnish Bank Guarantee through a public- sector bank or a private sector bank authorized to conduct government business for a sum of ₹ 2,500/- (In words Rupees Two Thousand and Five Hundred Only) on account of Performance Security within 15 days of receipt of LOI. The Performance Bank Guarantee will be valid up-to 60 days beyond the completion date of the contract.
- b. After submission of bank guarantee, the EMD shall be returned to the successful Applicant.
- c. The Performance Bank Guarantee will be encashed to the extent of any financial liabilities, which the Service Provider owes to All India Institute of Medical Sciences, Bilaspur, H.P. for violation of any terms and conditions of the contract. If the financial liabilities are more than the Performance Bank Guarantee, the Service Provider will be legally bound to pay the balance liability within 15 days with 10% interest, from the date of issuance of notice of demand by the Institute.
- d. Failure to adhere to the terms of the contract agreements shall lead to the forfeiture of the Performance Guarantee.

#### **PENALTY CLAUSE/LIQUIDATED DAMAGES**

- a. In case of non-compliance with any of the terms of the contract or delay in executing services on the part of the bidder, penalty @5% of the total contract value will be deducted from the bidder's bill without prejudice to other terms and conditions of the order.
- b. In case of any damage to the property of AIIMS Bilaspur, bidder has to pay in full of the price of damaged property.



## **ARBITRATION & JURISDICTION**

- a. That in case of any dispute between the Vendor and the Institute arising out of or in relation to the agreement, the dispute shall be referred to arbitration of a sole arbitrator to be appointed by the Director, AIIMS Bilaspur. The award of the said arbitrator shall be binding on both parties.
- b. The courts at Bilaspur, Himachal Pradesh shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

## **TECHNICAL BID**

For the purpose of technical evaluation, the bidder is required to submit following documents.

1. Profile-Name & Full Address of the firm & year of establishment.
2. Copy of permanent and valid GST and PAN registration certificate.
3. Internet Service Provider License from DoT.
4. Copies of supply orders secured during 2021-22 and 2022-23 for supply of leased line to government departments or educational institutions.
5. Turnover for last two years (2021-22 & 2022-23) certified by CA.
6. Self-declaration that the firm is not debarred by any government organisation or PSUs.
7. Self-declaration that that the network of the firm is independent of primary network of the Institute (NKN and BSNL).

## **TECHNICAL EVALUATION**

1. AIIMS Bilaspur reserves the right to select the bidder based on best possible bids received. The decision of the Evaluation Committee arrived at as above shall be final and representation of any kind shall not be entertained on the above. Any attempt by any bidder to bring pressure of any kind may disqualify the bidder for the present quotation and the bidder may be liable to be debarred from bidding for quotations in future for a period of three years.
2. The evaluation of the technical bid will be done by the committee based on the documents furnished by the bidder.
3. The financial bids of those bidders whose demo/presentation are found satisfactory by the designated committee, will be opened and evaluated by the evaluation committee and the lowest quote will be selected for the contract.

In case the Technical Committee rejects the bid on technical grounds, the financial bid in respect of that item will not be considered.

## **FINANCIAL BID**

The rates and total cost must be quoted on **DAILY BASIS** in both words and figures (over writing not allowed). Selection will be made purely on the basis of lowest price quoted by technically qualified firms. Validity of the quotation should be for a minimum period of 90 days in case discrepancy between unit price & total price, the unit price shall prevail.

## ANNEXURE - 1

### SCOPE OF WORK

1. The connection has to be made available atleast 1 day prior to the date of event.
2. The ISP will have to provide all the required Terminal Equipment, UPS and any other required Accessories for the service.
3. Last Mile Connectivity on Optical Fiber Cable.
4. ISP should have Backup line and should provide 100% backup through alternate route (Self-healing fiber connectivity)
5. Throughput: 100% non-blocking [symmetric] Uncompressed
6. Acceptable Packet Loss/Drop: < 1 % (Till ISP Internet Gateway and with no dependencies on CPE router)
7. Leased line output interface should be on Ethernet/Fiber.
8. ISP should provide the 30 minutes UPS backup for their terminal equipment to provide stable leased line connection to AIIMS Bilaspur.
9. The ISP should provide a service support of 24 X 7 basis
10. The ISP should a technical manpower to monitor and maintain the leased line connectivity around the clock during the event, which includes local circuit maintenance also.
11. The ISP should ensure that the average round trip time for data packets will not exceed 30ms (milliseconds) between the ISP routers and AIIMS Bilaspur site or Edge Network, as measured over any continuous 15-minute period.
12. ISP should have state of the art network Management Center and Network Operation Center, which operates on a 24\*7 basis. ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. ISP should provide all the administrative contact information for maintenance. The ISP should ensure that their Support team is contactable 24/7 by AIIMS Bilaspur. ISP should provide Single point of contact for service requirements such as troubleshooting, ordering, Implementation, operations and billing related matters.
13. Institute is using 1 GBPS primary internet leased line from NIC through BSNL. The objective of the 100 Mbps internet leased line (backup line) is to provide simultaneous connectivity along with the primary line and If primary link circuit fails then the connectivity of backup line should work to provide the Internet. In case the backup line is found inactive (down) during the down time of Primary line of NIC, this contract will be considered for termination immediately and no payment shall be made to the vendor.
14. Bidder shall submit a declaration to the effect that their leased line network is independent from Primary leased infrastructure of AIIMS Bilaspur i.e. NKN.
15. Hence the uptime of backup line during the downtime of primary line will be considered as primary and most important criteria and non-compliance of this will result into termination of the tender/contract immediately.
16. It is suggested that the Service providers should visit AIIMS Bilaspur to understand the requirement before quoting, to avoid any disputes later.

Chairperson LPC

**ANNEXURE - 2**

**Technical Bid Part-A**  
**(To be submitted on the letter head of the bidder)**

Short notice Inviting Quotations for Internet Service provider (ISP) for supply of backup leased line of 100Mbps at AIIMS Bilaspur (H.P).

<b>Sr. No.</b>	<b>Particulars/Documents required</b>	<b>Detail /compliance (Y/N)</b>	<b>If submitted, mention page No.</b>
1.	Name & address of the firm/company with phone number and email		
2.	Registration Number of Firm/company		
3.	ISP Licence No. from DoT		
4.	PAN & (Income Tax Return latest) Separate		
5.	GST Registration Number		
6.	Certified copy by CA regarding last 3 financial year turnover, which should be more than 1 Lakh.		
7.	The participants/Firm should have experience of providing internet Services to Govt departments or education institutes. Copy of above mentioned Supply orders or verified bills of past events		
8.	Signed copy of Notice Inviting Quotations (NIQ) as token of acceptance and submit as part of tender notice with technical bid.		
9.	Brief Profile of the firm		
10.	Self-declaration that that the network of the firm is independent of primary network of the Institute		
11.	Self-declaration that the firm is not debarred by any government organisation or PSUs.		

*Jan 18*

*af*

*[Handwritten signature]*

*[Handwritten signature]*

**DECLARATION**

I/we.....(Name of the Authorized Representative of Bidder ) of \_\_\_\_\_ ( Name of the bidder) do hereby declare that the entries made in the technical bid for Supply of Backup Leased Line at AIIMS, Bilaspur are true to the best of my/our knowledge. I/we hereby agree to abide by all terms and conditions laid down in Tender document.

**Place & date**

**(Name & signature with stamp of the bidder)**

*[Handwritten signature]*

*[Handwritten signature]*

*[Handwritten signature]*

*[Handwritten signature]*

**ANNEXURE - 3**

Notice Inviting Quotations for Supply of Backup Internet Leased line (100Mbps) at  
AIIMS Bilaspur H.P. for items with quantity required is as under: -

**Financial Bid submission format** for items with quantity required is as under: -

Sr. No.	Descriptions/particulars	Amount (Rs.) (Per Day)
1.	Name, address, contact number & email address of the firm	
2.	<b>Supply of Backup Internet Leased line (100Mbps)</b>	
	<b>Total</b>	

Note: GST will be paid extra as applicable.

Signature of the Bidder with date

Date: .....

Place: .....

(Name of the Firm/Agency and stamp)

Faculty In Charge  
Procurement & Store  
AIIMS-Bilaspur  
H.P.

*[Handwritten signatures and initials in blue ink]*